Dear Customer,

This letter responds to your request to complete and return your Supplier questionnaire/ assessment and provide information on (one or more of the) following topics: SABIC's Quality Management, Environmental, Health and Safety (EHS) Management, Hygiene, Ethics and Sustainability policies and processes.

Conducting our operations in accordance with the applicable laws and regulations and international (industry) standards, as well as treating our customers, suppliers, employees and communities with honesty, fairness and openness and respecting our environment, is a business priority for our leadership team and every one of our employees.

To that end, we have implemented a variety of management systems in accordance with international standards (ISO 9001, RC (ISO) 14001) and in line with ISO 45001 (former OSHAS 18001) that are designed to ensure that SABIC meets its commitments regarding Quality of our products, Environment Health and Safety, Hygiene, Ethics and Sustainability.

Many customers in the Chemical / Agri-Nutrients /Polymer / Engineering plastics businesses have asked us to complete their supplier questionnaires. While we acknowledge the desire of our customers to be informed on their supplier's internal management systems and processes, we trust you will understand that we made the decision not to complete and return each – often in detail varying - individual customer questionnaire as that would adversely affect our ability to handle such individual requests and respond in an efficient and effective manner. We therefore have prepared a package of information providing the relevant information you are seeking.

We hope and trust the attached information package will give you sufficient information about SABIC's internal management systems and processes and provide adequate assurances as to our full commitments regarding Quality of our products, Environment, Health and Safety, Hygiene, Ethics and Sustainability.

We thank you for your understanding and look forward to the continued growth of our valuable cooperation.

Yours sincerely,

SABIC
Riyadh Saudi Arabia
P.O. Box 5101 Riyadh 11422
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www.sabic.com   Page **1** of **10**

Annex; Detailed statements, information regarding Quality, EHS, Hygiene, etc.

SABIC	
Saudi Basic Industries Corporation (SABIC) ranks among the world's top Petrochemical companies. SABIC is a public company, founded in 1976 in Saudi Arabia and is presently operating in 50 countries in various business units including Chemicals, Polymers, Agri-Nutrients and Engineering plastics. SABIC and its affiliates manufacture on a global scale in Saudi Arabia, Europe, the America's and Asia Pacific.	
SABIC head office is located in Riyadh, Saudi Arabia. Detailed information on SABIC can be retrieved from the company website https://www.sabic.com/en.	

Topic	General Information about SABIC	
1	Address head office:	SABIC HQ Riyadh Saudi Arabia P.O. Box 5101 Riyadh 11422 – Saudi Arabia
2	Phone:	General: + 966 11 225 8000
3	E-Mail:	See SABIC on the Website: https://www.sabic.com/en
4	Contact (for all subjects):	via Commercial contact; Sales Account Manager,
5	Addresses production Sites:	See SABIC Website: https://www.sabic.com/en/about/locations
6	Emergency phone:	+966 (011) 225-8000
7	Employees:	Worldwide: 30.000
8	Materials supplied:	Chemical products, Agri-Nutrients , Polymer granules (grades), compounds and Functional sheets & forms
9	Total Production Capacity	See Annual report
10	Turnover:	See Annual report on https://www.sabic.com/en/about/corporate-profile/Facts-Figures
11	Organization:	See Annual report on https://www.sabic.com/en/about/corporate-profile/Facts-Figures

Disclaimer. The information contained herein may include typical properties of our products or their typical performances when used in for its and its customers particular purposes. The customer is responsible for the appropriate, safe and legal use, processing and handling of all product(s) purchased from us.

Nothing herein is intended to be nor shall it constitute a warranty whatsoever, in particular, warranty of merchantability or fitness for a particular purpose.

Supply Agreements and General Conditions of Sales are applicable to all sales.

<u>Ethics</u>

SABIC is fully committed to compliance and integrity. For that purpose it has developed and issued a SABIC Code of Ethics which can be downloaded from its website:
https://www.sabic.com/en/about/our-compliance-culture/sabic-codeof-ethics.

Employees are regularly trained to ensure compliance. We also like to note that SABIC is a signatory to the UN Global Compact ("UNGC"). You can find more information about our registration as a signatory to the UNGC site on the website: SABIC - Sustainability

<u>Sustainability</u>

SABIC is committed to sustainable business practices. In that respect, we annually report about our commitments and performance as to sustainability. The Sustainability Report can be downloaded from: SABIC-Integrated-Annual-Report-2023-EN_tcm1010-42927.pdf

Topic	Ethics, Sustainability, Energy	Answer Y / N	Remark
1	Do you have an Ethical policy = Code of Ethics?	Y	See Website: https://www.sabic.com/en/about/our-compliance-culture/sabic-codeof-ethics
2	Is SABIC a signatory to the UN Global Compact ("UNGC")?	Y	See website: http://www.unglobalcompact.org/participant/17187-Saudi-Basic-Industries-Corporation-SABIC
3	Do you train your employees on ethical issues?	Y	Including yearly refresher and/or awareness sessions
4	Does the company evaluate its CSR performance by a third party?	Y	SABIC's Integrated Report (which includes our sustainability information) is third party audited. In addition, we are assessed by ratings agencies, including EcoVadis. • Ecovadis 2024 assessment of SABIC, scored SABIC in the top 4% of basic chemical companies, and awarded us a gold medal. For more information, contact Ecovadis at www.ecovadis.com. SABIC earned Ethisphere's Compliance Leader VerificationTM status for 2022 and 2023. It is valid through December 31, 2025 For more information, contact Ethisphere at www.ethisphere.com
5	Do you have policies aimed to abolish Child labor?	Y	See SABIC Code of Ethics https://www.sabic.com/en/about/our-compliance-culture/sabic-codeof-ethics In addition, SABIC has a third party program to ensure its suppliers meet SABIC's ethics & compliance standards according to the Code of Ethics, including the abolishment of child labour practices.

6	Does your compliance program identify conflict minerals as specified in title XV, section 1502 of the US Dodd-Frank Wall Street Reform and Consumer protection act?	Y	In case SABIC products contain any conflict minerals, such will be indicated in the General Absence Declaration per product, See: https://www.sabic.com/en/products
7	Do you as a company have a sustainability program	Y	SABIC - Sustainability
8	Do you have sustainability targets	Y	SABIC - Sustainability
9	Do you set targets for the reduction of CO_2 emissions?	Y	https://www.sabic.com/en/sustainability/corporate-reporting
10	Do you have a policy on Anti-Bribery, Anti-Corruption, etc.?	Y	https://www.sabic.com/en/Images/Anti-Bribery-Guidelines-English_tcm1010-34925.pdf https://www.sabic.com/en/Images/Business-Gifts-Hospitality-Procedures-English1_tcm1010-34926.pdf
11	Do you a policy on Anti-Money Laundering?	Y	https://www.sabic.com/en/about/our-compliance-culture/sabic-codeof-ethics
12	Do you ensure that you work with suppliers who follow ethical business practices?	Y	https://supplier.sabic.com/.

Quality

As a minimum, our management system meets the requirements of the international standard for quality management systems (ISO 9001) as well as the international quality standard for specific automotive business (IATF 16949).

The actual ISO 9001 certificate for specific SABIC entities and the IATF 16949 for specific Automotive business can be downloaded from: https://www.sabic.com/en/about/our-quality-standards.

SABIC production Sites out of Europe for the Business Unit Petrochemicals (Chemicals, Agri-Nutrients, Polymers, incl. Engineering plastics) are also certified for ISO 9001.

Topic	Quality management	Answer Y / N	Remark
1	Does the company have a quality management system based on ISO 9001?	Y	
2	Is the Management system certified according to ISO 9001?	Y	https://www.sabic.com/en/about/our-quality-standards
3	Do you have a Quality policy?	Y	
4	Do you have a Quality manual?	Y	
5	Do you have defined quality targets	Y	
6	Do you have a controlled process to carry out regular internal audits?	Y	
7	Do you have a Product liability insurance?	Y	
8	Do you have a controlled process to purchase raw materials with buying specifications?	Y	
9	Do you have a controlled process to check and approve incoming raw materials?	Y	
10	Do you control non-conforming products from products conforming to SABIC technical specifications?	Y	
11	Are Non-Conforming products stored separately?	Y	Blocked in SAP.
12	Do you have control plan for all the processes	Y	
13	Are raw materials stored separately from products?	Y	
14	Do you have a system that assures upstream and downstream traceability of materials / products?	Y	SAP lot/batch number
15	Is there a controlled process for handling Non-Conforming products?	Y	

16	Do you have a controlled process to verify product conforming to specifications?	Y	
17	Do you have a controlled process for recall of polymer products?	Y	
18	Do you have a controlled process to deal with customer complaints?	Y	
19	Do you have action plan/root cause analysis for repeated complaints available	Y	
20	Do you have a controlled process for product development/ change / approval?	Y	
21	Do you have a controlled process for preventive maintenance schedules for your equipment?	Y	SAP
22	Do you controlled process to calibrate measuring equipment used in production?	Y	SAP
23	Do you retain polymer samples of produced products?	Y	Stored for 0,5 – 1 year
24	Do you have a controlled process to qualify your suppliers?	Y	
25	Do you have a controlled process to evaluate the performance of externally provided processes, products and services?	Y	
26	Do you supply your customers with an Inspection/Analysis Certificate (CoC/CoA) based on EN 10204?	Y	Functional Form business unit only for special configurations
27	Are employees trained regarding process/product based on written operating procedures?	Y	
28	Are quality records/results (for example: Product analysis, incoming raw material check, manufacturing data, etc.) controlled and stored?	Y	10 years
29	Do you apply FIFO principle?	Y	Yes, standard, can be overruled due to business/ safety reasons
30	Do you have an Emergency procedure (security of supply)?	Y/N	Depends on contract with customer (min/safety stock based on risk assessment)
31	Are products labelled, coded?	Y	Grade, (colour), lot/batch number
32	Do you allow Customer audits to take place.	Y/N	SABIC is ISO 9001 certified. To be discussed further via our Commercial organization

Environment.

A Management System (incl. EHSS) is in place whose scope includes environment.

As a minimum this Management System is in line with the terms of the relevant environmental permits and applicable legislation. Furthermore this Management System is based on OMS.

OMS is an internal SABIC management standard including requirements on safety, security, health and environment and follows among others the requirements of ISO 14001.

SABIC in Europe and production Sites out of Europe for the business unit Petrochemicals (Chemicals, Agri-Nutrients ,Polymers incl. Engineering plastics) are certified for RC (ISO) 14001.

Topic	Environment	Answer Y / N	Remark
1	Does the company have an environmental management system based on ISO 14001?	Y	SABIC applies SABIC Internal management system: OMS which is aligned with the requirements of RC 14001 and ISO 14001
2	Is the Management system certified according to RC (ISO) 14001?	Y	Certificates https://www.sabic.com/en/about/our-quality-standards.
3	Do you have a person responsible for environmental control?	Y	
4	Do you have an Environmental policy?	Y	See Website: https://www.sabic.com/en/about/ehss/policyi
5	Do you have assessed your environmental aspects / risks?	Y	
6	Do you have continuous environment improvement based on the risk assessment?	Y	
7	Do you have a competent person on Site to give Environmental guidance regarding legislation?	Y	
8	Do you train your employees on relevant Environmental risks?	Y	
9	Do you have systems for reducing waste	Y	
10	Do you conduct internal Environmental Audits	Y	

Occupational Health & Safety (H&S)

A Management System (incl. EHSS) is in place whose scope includes Occupational Health & Safety. As a minimum SABIC complies with applicable legislation.

Aspects regarding Occupational H&S are included in the integrated management system which is partly based on OMS-requirements. OMS is an internal SABIC management standard including requirements on safety, security, health and environment. The principles of ISO 45001 (former OSHAS 18001) are recognized and integrated in the OMS-requirements.

A reporting and evaluation system for incidents is in operation (lessons learned).

Topic	Health & Safety	Answer Y / N	Remark
1	Does the company have a Health & Safety management system based on ISO 45001 (former OSHAS 18001)?	Y	SABIC applies SABIC Internal management system: OMS which follows the requirements of ISO 45001 and RC 14001
2	Is the Management system certified according to ISO 45001 (former OSHAS 18001?	N	Certified against RC 14001
3	Do you have a person responsible for H&S control	Y	
4	Do you have a H&S policy	Y	See Website: https://www.sabic.com/en/about/ehss/policy.
5	Do you have assessed and documented your Health & Safety risks	Y	
6	Do you monitor accidents causes and trends	Y	
7	Do you have a safety committee	Y	
8	Do you have a competent person on Site to give H&S guidance regarding legislation	Y	
9	Do you train your employees on relevant Health & Safety risks	Y	
10	Do you have Health & Safety procedures for the control of contractors	Y	
11	Do you conduct internal Health & Safety Audits	Y	
12	Do you have First aid facilities	Y	

Hygiene

SABIC is a major producer/seller of **polymers/chemicals** including the packaging industry. Consequently a large amount of our polymer products come into contact with food and pharma products.

Our Food contact materials and Pharma grade materials are manufactured following the requirements of Good Manufacturing Practices (GMP) according to Commissions Regulation EC 2023/2006/EC (see our declarations on https://www.sabic.com/en/products).

It is SABIC interpretation that food safety standards e.g. HACCP (Hazard Analysis and Critical Control Points) are relevant for the manufacturing and supply of food and for articles used in food packaging and filling operations. Since these food safety standards are not relevant for plastic raw materials, SABIC has not implemented a HACCP assessment system or any other food safety standard system (e.g. BRC-GS) in its production facilities.

Especially in critical areas like food contact, pharmaceutical packaging, toy or drinking water applications SABIC has declarations (see the above website) available specifying the conditions of compliance with the relevant laws and regulations.

Topic	Hygiene	Answer Y / N	Remark
1	Is the Management system certified according to BRC-GS?	N	
2	Do you have implemented a HACCP system	N	Polymer raw material manufacturers are excluded to have HACCP. For BRC traceability see general statement. https://www.sabic.com/en/about/our-quality-standards
3	Do you have procedures for glass / hard-plastic objects	N	We have closed polymerization systems & controlled compounding/ logistic system
4	Do you have procedures for wearing jewelry in the production area	N	
5	Do you allow eating and drinking in the direct production area	N	
6	Do you allow smoking on the work floor	N	
7	Do you have scheduled cleaning procedures	Y	
8	Do you wear protecting clothing in operation areas?	Y	
9	Do you have Pest control procedures	Y	Where applicable, mainly in storage area's
10	Do you train your employees on hygiene	Y	

11	Do you have in the production line systems for the detection of foreign bodies	Y	Filters and metal detectors (for packed products)
12	Do you as company comply with following Legal requirements: - For Polymers, Agri-Nutrients and Chemicals / CE / 1907/2006 (REACH)	See →	Regulatory Data Sheet (RDS) per product https://www.sabic.com/en/products
13	- for EU 10/2011 (former: EC 2002/72) and EC 1935 /2004 framework (Food contact)	See →	for declaration of product conformity https://www.sabic.com/en/products.
14	Do you as company have other relevant product safety information?	See →	for declaration of product conformity and/or Safety Data Sheets (SDS) https://www.sabic.com/en/products.
15	Do you follow specific transport guidelines?	See →	Regarding transport we follow ECTA guidelines, CEFIC guidelines and other relevant international transport regulations.